America

Company Tracking Number: H4ARPOL

TOI: H071 Individual Health - Specified Disease - Sub-TOI: H071.002 Dread Disease

Limited Benefit

Product Name: Individual Specified Disease (Heart/Stroke) Policy

Project Name/Number: /

Filing at a Glance

Company: Family Heritage Life Insurance Company of America

Product Name: Individual Specified Disease SERFF Tr Num: FHLA-127619145 State: Arkansas

(Heart/Stroke) Policy

TOI: H07I Individual Health - Specified Disease SERFF Status: Closed-Approved- State Tr Num: 49746

- Limited Benefit Closed

Sub-TOI: H07I.002 Dread Disease Co Tr Num: H4ARPOL State Status: Approved-Closed

Filing Type: Form Reviewer(s): Rosalind Minor
Authors: Kevin Wicktora, Kim Scott Disposition Date: 09/27/2011

Date Submitted: 09/09/2011 Disposition Status: Approved-

Closed

Implementation Date Requested: On Approval Implementation Date:

State Filing Description:

General Information

Project Name: Status of Filing in Domicile: Pending

Project Number:

Requested Filing Mode: Review & Approval

Explanation for Combination/Other:

Submission Type: New Submission

Date Approved in Domicile:

Domicile Status Comments:

Market Type: Individual

Individual Market Type:

Overall Rate Impact: Filing Status Changed: 09/27/2011

State Status Changed: 09/27/2011

Deemer Date: Created By: Kim Scott

Submitted By: Kim Scott Corresponding Filing Tracking Number:

Filing Description:

Please see the cover letter.

Company and Contact

Filing Contact Information

Kim Scott, Compliance Analyst kim.scott@familyheritagelife.com

6001 E. Royalton Rd. 440-922-5156 [Phone]

America

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Project Name/Number: /

Suite 200

Cleveland, OH 44147

Filing Company Information

Family Heritage Life Insurance Company of CoCode: 77968 State of Domicile: Ohio

America

6001 East Royalton Road Group Code: Company Type: Life & Health

Suite 200 Group Name: State ID Number:

Cleveland, OH 44147 FEIN Number: 34-1626521

(440) 922-5200 ext. [Phone]

Filing Fees

Fee Required? Yes

Fee Amount: \$300.00

Retaliatory? No

Fee Explanation: 6 forms at \$50 per form = \$300

Per Company: No

COMPANY AMOUNT DATE PROCESSED TRANSACTION #

Family Heritage Life Insurance Company of \$300.00 09/09/2011 51410088

America

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Correspondence Summary

Dispositions

Status	Created By	Created On	Date Submitted
Approved-	Rosalind Minor	09/27/2011	09/27/2011

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Disposition

Disposition Date: 09/27/2011

Implementation Date: Status: Approved-Closed

Comment:

Rate data does NOT apply to filing.

America

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Schedule	Schedule Item	Schedule Item Status	Public Access
Supporting Document	Flesch Certification	Approved-Closed	Yes
Supporting Document	Application	Approved-Closed	Yes
Supporting Document	Health - Actuarial Justification	Approved-Closed	No
Supporting Document	Outline of Coverage	Approved-Closed	Yes
Supporting Document	Cover Letter	Approved-Closed	Yes
Supporting Document	Sample Policy Schedule	Approved-Closed	Yes
Form	Heart Disease, Heart Attack, and Stroke	Approved-Closed	Yes
	Policy		
Form	Application	Approved-Closed	Yes
Form	Change Form	Approved-Closed	Yes
Form	Outline of Coverage Form	Approved-Closed	Yes
Form	Claim Form	Approved-Closed	Yes
Form	Underwriting Information Release Form	Approved-Closed	Yes

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Form Schedule

Lead Form Number: H4POLRAR

Schedule Item Status	Form Number	Form Type	e Form Name	Action	Action Specific Data	Readability	Attachment
	R	•	t Heart Disease, Hear n Attack, and Stroke Policy	t Initial			H4POLRAR.p df
Approved- Closed 09/27/2011		Application Enrollment Form	/Application	Initial			H4APP- AR.pdf
Approved- Closed 09/27/2011		R Application Enrollment Form	/Change Form	Initial			H4CHG- AR.pdf
Approved- Closed 09/27/2011	R	Outline of Coverage	Outline of Coverage Form	Initial			H4OOCRAR. pdf
Approved- Closed 09/27/2011	H4CLM-AF	R Other	Claim Form	Initial			H4CLM- AR.pdf
Approved- Closed 09/27/2011	H4UIR-AR	Other	Underwriting Information Release Form	Initial			H4UIR- AR.pdf

FAMILY HERITAGE

Life Insurance Company Of America

Executive Office: P.O. Box 470608 Cleveland, Ohio 44147 (440) 922-5222

Heart Disease, Heart Attack, and Stroke Policy

THIS IS A LIMITED POLICY- PLEASE READ IT CAREFULLY

POLICY INDEX

Definitions	Section 1
Eligibility for Benefits	Section 2
Benefits	
Limitations and Exclusions	
General Provisions	
Claim Provisions	
Policy Schedule	
Riders, Endorsements, Amendments, if any	
Application	

THIS POLICY IS NOT A MEDICARE SUPPLEMENT POLICY.

If You are eligible for Medicare, review the Guide to Health Insurance for People with Medicare available from the Company.

THIS POLICY HAS A 30-DAY WAITING PERIOD. NO BENEFITS ARE PAYABLE FOR HEART DISEASE, HEART ATTACK, OR STROKE DIAGNOSED WITHIN 30 DAYS OF THE POLICY EFFECTIVE DATE. If You are diagnosed with Heart Disease, Heart Attack, or Stroke before the end of the Waiting Period, We will void the policy from the beginning and You will receive a full refund of Premium.

This policy is a legal contract between the Policyowner and Family Heritage Life Insurance Company of America. We agree to insure You against loss from Heart Disease, Heart Attack, and Stroke (as defined) in return for Your Premium payments.

TEN DAY RIGHT TO EXAMINE THE POLICY: If for any reason, You are not satisfied with this policy, it can be returned to an authorized agent of the Company or to our Executive Office within 10 days after You receive it for a complete refund of Premium and cancellation of the policy.

IT IS IMPORTANT that You read Your entire policy, including the application and write to Us within 10 days if any information shown in the application is incorrect or incomplete.

GUARANTEED RENEWABILITY: This policy is continuously renewed during the Policyowner's lifetime by the payment of Premiums when due. We reserve the right to change Premium rates upon 60 days prior written notice. Such changes may only be made for all policies of this kind issued in the same state. You cannot be singled out for a rate change.

This policy is signed on behalf of FAMILY HERITAGE LIFE INSURANCE COMPANY OF AMERICA by its Secretary and President.

Secretary

President

Howal I Line

FORM H4POLRAR

Edward J. Bacheck

SECTION 1: DEFINITIONS

When the terms below are used in this policy, the following definitions apply:

CHILD, CHILDREN: Means the Policyowner's natural children, step-children, legally adopted children, children placed with You for adoption, children petitioned for adoption, or children for whom the Policyowner has permanent legal custody. Each Child must be insurable, unmarried, dependent on the Policyowner or the Policyowner's Spouse for a majority of the Child's support, and younger than age 25. A Child will be considered dependent if he or she qualifies as a legal dependent of You or Your Spouse for tax exemption purposes under the U.S. Internal Revenue Service (IRS) Tax Code. The insurance on any Child will terminate at 12:00 noon (Eastern Standard Time) on the Child's 25th birthday, the Child's marriage, or when the Child no longer qualifies as a legal dependent for tax exemption purposes, whichever occurs first. Terminations will not affect previously incurred claims (for continuation of coverage, see SECTION 5: GENERAL PROVISIONS – CONVERSION).

Adopted Children: If this is a Family or Single Parent Policy, the Policyowner's adopted Children are covered from the moment of adoption and Children placed with You for adoption are covered from the moment of petition or placement. No notice or additional Premium is required.

If this is an Individual or Married Couple Policy, coverage shall begin on the date of the filing of a petition for adoption if coverage is applied for within 60 days after the filing of the petition for adoption. Newborn Children are covered from the moment of birth if the petition for adoption and application for coverage are filed within 60 days after the Child's birth and You pay the additional premium to continue coverage beyond 60 days.

Handicapped Children: If this is a Family or Single Parent Policy, Children also includes dependent Children, regardless of age, who are mentally or physically handicapped and became or become handicapped prior to age 25, and cannot support themselves because of their handicap. Proof of continued handicap and dependency must be provided upon Our request, but not more often than annually, after two years following the Child's 25th birthday.

Newborn Children: If this is a Family or Single Parent Policy, the Policyowner's newborn Children are covered from the moment of live birth and no notice or additional Premium is required.

If this is an Individual or Married Couple Policy, the Policyowner's newborn Children are covered from the moment of live birth for the next 31 days. We must be notified within 31 days after the date of birth and receive payment of the required Premium in order to have coverage continue beyond the 31 day period.

CLAIMS INCURRED: A claim for benefits under Your policy or rider is considered incurred on the date the event or service occurs for which We pay benefits.

DOCTOR, PHYSICIAN: Means a person, other than You or a member of Your family, who is licensed by the state to practice a healing art and performs services which are allowed by his or her license.

HEART ATTACK: Means a myocardial infarction. A myocardial infarction occurs when the blood supply to the heart is severely reduced resulting in damage to the heart muscle. Heart Attack does not include angina or any other disease or injury involving the cardiovascular system. Cardiac arrest not caused by a myocardial infarction is not a Heart Attack.

HEART DISEASE: Means a pathological condition of the heart, coronary arteries, or the pericardium. Heart Disease does not mean abnormal blood pressure, angina, or any disease or disorder of blood vessels other than the coronary arteries.

HEART TRANSPLANT: Means the surgical removal by a surgeon of the entire heart (including all atria, ventricles, and valves) and replacement with a human heart. A Heart Transplant does not include the replacement of a human heart with a non-human, mechanical, or artificial heart.

HOSPITAL: Means a medical facility, located in the United States, which is legally licensed and operated as an acute-care hospital, provides overnight care of injured and sick people, is supervised by a Doctor, provides 24-hour-a-day nursing services by or under the supervision of a registered professional nurse, and provides on-site or prearranged use of X-ray equipment, laboratory facilities, and surgical units, and maintains permanent medical history records.

A Hospital is not a bed, unit, or facility that functions as a nursing home, hospice, skilled nursing facility, extended care facility, convalescent home, a place for rehabilitation, rest home or a home for the aged, a place for the treatment of substance abuse, a sanatorium, or a mental institution.

HOSPITALIZATION, HOSPITALIZED: Means the period of time from Your admission as an inpatient to a Hospital, to Your discharge from that Hospital. If you are admitted as an inpatient to a Hospital within 30 days following such a discharge, then the period of time from this subsequent admission to a later discharge will be treated as a continuation of the Hospitalization and not a separate Hospitalization. Hospitalization does not include the period that You are being treated as an outpatient or in an Observation Room.

POLICY ANNIVERSARY DATE: Means the yearly recurrence of the Policy Effective Date shown on the Policy Schedule.

POLICYOWNER: Means the person named in the Policy Schedule as the Policyowner.

PREMIUM: Means the amount of money You pay Us in return for the insurance provided by this policy and any rider(s).

RETURN OF PREMIUM MATURITY DATE: Means the later of:

- the 20th Policy Anniversary Date; or
- the date when We have received 20 full years of Premium and We have provided 20 full years of coverage.

SPOUSE: Means the insurable person named as Spouse on the Policy Schedule and married to the Policyowner as evidenced by a government issued license.

STROKE: Means a cerebrovascular accident which results in paralysis or other neurological deficits as documented by clinical findings and diagnostic procedures. A cerebrovascular accident means a sudden, unexpected interference in the brain function resulting from an insufficient supply of blood to part of the brain. Stroke does not mean a head injury, transient ischemic attack, chronic cerebrovascular insufficiency, aneurysm, or heat stroke.

U.S. GOVERNMENT HOSPITAL: Means a hospital which is operated by or for the United States Government and does not charge prevailing market rates for its services.

WE, US, OUR, THE COMPANY: Means Family Heritage Life Insurance Company of America.

YOU, YOUR: If this is an Individual Policy, You means only the Policyowner. If this is a Family Policy, You means the Policyowner and the Policyowner's Spouse and Children. If this is a Single Parent Policy, You means the Policyowner and the Policyowner's Children. If this is a Married Couple Policy, You means the Policyowner and the Policyowner's Spouse.

The Policyowner may be able to add coverage for a Spouse and/or Child(ren) to this policy after the Policy Effective Date. To do so, We must receive an application for the person along with evidence satisfactory to Us that the person is eligible and insurable. If the application is approved, We will notify the Policyowner of the date the added person's coverage becomes effective. A Spouse and/or Child(ren) added to this policy after the Policy Effective Date will not be covered until 30 days after the application for their coverage has been approved by Us.

SECTION 2: ELIGIBILITY FOR BENEFITS

DIAGNOSIS: To be eligible for benefits under this policy (except the Healthy Heart Benefit), Your Heart Disease, Heart Attack, or Stroke must be positively diagnosed in one of the following ways:

Heart Disease must be positively diagnosed by a Physician through physical examination and diagnostic tests.

Heart Attack must be positively diagnosed by a Physician through clinical findings with corroboration from electrocardiogram (EKG/ECG), blood enzyme, or heart catheterization evidence.

Stroke must be positively diagnosed by a Physician through clinical findings with corroboration from an electroencephalogram (EEG), imaging tests, or blood flow tests.

For the purposes of this policy, the date of diagnosis is the day that the above tests and examinations are completed, and not any later date that the diagnosis is communicated to a covered person.

ELIGIBILITY: You will be eligible for benefits under this policy if:

- You have never been diagnosed with Heart Disease, Heart Attack, or a Stroke prior to 30 days after You became covered under this policy, unless We have specifically waived or amended this requirement;
- Your Heart Attack or Stroke first occurs while You are covered by this policy or Your Heart Disease is first diagnosed while You are covered by this policy;
- You have Claims Incurred due to Your Heart Disease, Heart Attack, or Stroke while this policy is in force and You are covered by this policy; and
- the loss is not excluded by name or specific description in this policy.

If Heart Disease, Heart Attack, or Stroke is first diagnosed while You are Hospitalized, You will be eligible for benefits retroactively, beginning with the date You were admitted to the Hospital, but not more than 30 days prior to the date of diagnosis. You will not be eligible for benefits for Hospitalizations which began prior to the date You became covered under this policy. If Your Heart Disease, Heart Attack, or Stroke is first diagnosed after You die, You will be eligible for benefits if Your policy was in force at the time of Your death.

SECTION 3: BENEFITS

OUR PROMISE TO PAY: Subject to the terms, conditions, limitations, and exclusions of this policy, We will pay the benefits described below:

FIRST OCCURRENCE BENEFIT: We will pay **[\$1,000/\$2,000/\$3,000]** when You are diagnosed for the first time, while covered under this policy, as having had a Heart Attack or Stroke. **We will not pay this benefit for a diagnosis of Heart Disease.** We will pay this benefit only once per covered person, regardless of the number of times You are diagnosed with a Heart Attack or Stroke. We will pay this benefit even when a Heart Attack or Stroke is diagnosed after Your death.

HOSPITALIZATION BENEFIT: We will pay **[\$150/\$300/\$450]** for each day You are Hospitalized for the treatment of Heart Disease, Heart Attack, or Stroke. This benefit will be calculated based on the number of days the Hospital charges You for room and board. If You receive treatment in a U.S. Government Hospital, this benefit will be calculated based on the number of days You are Hospitalized.

AMBULANCE BENEFIT: We will pay charges up to **[\$200/\$400/\$600]** per one-way trip, if a licensed surface or air ambulance service transports You to or from a Hospital where You are Hospitalized for the treatment of Heart Disease, Heart Attack, or Stroke. This benefit is limited to two one-way trips per Hospitalization.

HEART TRANSPLANT BENEFIT: We will pay **[\$50,000/\$100,000/\$150,000]** if, because of Heart Disease or Heart Attack, Your heart can no longer adequately function and You are at risk of dying and as a result You receive a Heart Transplant. We will pay this benefit no more than once for any covered person.

SURGERY AND ANESTHESIA BENEFIT: We will pay **[\$200/\$400/\$600]** for Your surgery and anesthesia. The surgery must be performed by a Doctor to treat or diagnose Your Heart Disease, Heart Attack, or Stroke.

We will also pay **[\$200/\$400/\$600]** for each day of Hospitalization necessary to recover from Your surgery beginning with the day of Your surgery. This payment will be made for each such day a Hospital charges You for room and board, or if Your surgery is performed in a Hospital that does not charge You for room and board, we will pay for each such day of Hospitalization.

This benefit is payable in addition to the Hospitalization Benefit, but only once per Hospitalization. This benefit is limited to [\$5,000/\$10,000/\$15,000] per surgery.

PHYSICAL THERAPY BENEFIT: We will pay **[\$30/\$60/\$90]** for each day that You receive the services of a registered physiotherapist. We will pay this benefit for the same number of days for which You receive benefits under the Hospitalization Benefit, up to a maximum of 30 days per Hospitalization.

HEALTHY HEART BENEFIT: We will pay **[\$30/\$60/\$90]** for one Cholesterol Screening for each covered person that is performed within the first 12 months following the Policy Effective Date.

We will also pay up to a maximum of **[\$50/\$100/\$150]** per calendar year for each covered person who has one or more of the following tests performed:

- [\$50/\$100/\$150] for a cardiac Magnetic Resonance Imaging (MRI); and
- [\$30/\$60/\$90] for an Electrocardiogram (EKG or ECG), Cardiac Stress Test, Echocardiogram (Echo), Cardiac X-ray, or Computed Tomography.

The above tests must be administered by a medical professional. No diagnosis of Heart Disease, Heart Attack, or Stroke is required for this benefit to be payable. This benefit is not subject to the 30-day Waiting Period.

TRANSPORTATION BENEFIT: We will pay this benefit if You must travel to a Hospital that is more than 80 miles one-way from Your residence for:

- up to three (3) appointments with a Physician concerning Your diagnosed Heart Disease, Heart Attack, or Stroke that occur before treatment begins; or
- anytime You receive covered treatment for Your diagnosed Heart Disease, Heart Attack, or Stroke that is prescribed by Your local Physician that is not available where You live.

For Your coach class airplane, train, or bus fare on a regularly scheduled commercial route to the Hospital, We will pay charges up to [\$1,000/\$2,000/\$3,000] per round trip. For Your travel by automobile, We will pay [20 cents/40 cents/60 cents] for each mile You travel. To determine the mileage, We will measure the distance from where You live to the Hospital using the most direct route.

FAMILY MEMBER TRANSPORTATION BENEFIT: We will pay this benefit if:

- You are eligible for the Transportation Benefit;
- a Family Member also travels to the Hospital; and
- the Hospital is more than 80 miles one-way from where the Family Member lives.

For Your Family Member's coach class airplane, train, or bus fare on a regularly scheduled commercial route to the Hospital, We will pay charges up to [\$1,000/\$2,000/\$3,000] per round trip. For travel by automobile, We will pay [20 cents/40 cents/60 cents] for each mile the Family Member travels. To determine the mileage, We will measure the distance from where the Family Member lives to the Hospital using the most direct route. The mileage benefit is not payable if the Family Member travels in the same automobile with You.

This benefit is limited to one Family Member making one round trip for each time We pay the Transportation Benefit. "Family Member" means Your Spouse, parent, grandparent, grandchild, brother, sister, or Child.

SECOND PARENT TRANSPORTATION BENEFIT: We will pay this benefit if the Family Member Transportation Benefit is paid for a parent and a second parent also travels to the Hospital under all of the following conditions:

- this is a Family Policy:
- the Transportation Benefit is payable for a covered Child; and
- the Hospital is more than 80 miles one-way from where the second parent lives.

For the second parent's coach class airplane, train, or bus fare on a regularly scheduled commercial route to the Hospital, We will pay charges up to [\$1,000/\$2,000/\$3,000] per round trip. For travel by automobile, We will pay [20 cents/40 cents/60 cents] for each mile the second parent travels. To determine the mileage, We will measure the distance from where the second parent lives to the Hospital using the most direct route. The mileage benefit is not payable if the second parent travels in the same automobile with You. This benefit is limited to a second parent making one round trip for each time We pay the Transportation Benefit.

FAMILY MEMBER LODGING BENEFIT: We will pay charges up to **[\$50/\$100/\$150]** for a Family Member's lodging in a hotel or motel under the following conditions:

- You are Hospitalized for treatment of Your Heart Disease, Heart Attack, or Stroke; and
- Your Family Member also travels to a Hospital that is more than 80 miles one-way from where You and Your Family Member live.

"Family Member" means Your Spouse, parent, grandparent, grandchild, brother, sister, or Child. This benefit is limited to payment for one hotel or motel room for each day of Your Hospitalization, up to a maximum of 60 days for each period of Hospitalization.

RETURN OF PREMIUM BENEFIT: You will be eligible for the Return of Premium Benefit if You keep Your policy in force until the Return of Premium Maturity Date. You are not required to surrender Your policy on the Return of Premium Maturity Date to receive this benefit.

The benefit amount is equal to the Premiums paid while this policy was in force minus any Claims Incurred prior to the Return of Premium Maturity Date. Premiums paid for any rider will be included in the benefit amount only if that rider is in force on the Return of Premium Maturity Date.

If this is an Individual Policy or Single Parent Policy and the Policyowner dies while this policy is in force and prior to the Return of Premium Maturity Date, We will pay a benefit amount equal to the Premiums paid while this policy was in force, minus any Claims Incurred while this policy was in force. We will pay this benefit upon Our receipt of proof of the Policyowner's death.

If this is a Family Policy or Married Couple Policy and the Policyowner and Spouse both die while this policy is in force and prior to the Return of Premium Maturity Date, We will pay a benefit amount equal to the Premiums paid while this policy was in force, minus any Claims Incurred, while this policy was in force. We will pay this benefit upon Our receipt of proof of the Policyowner and Spouse's death.

SECTION 4: LIMITATIONS AND EXCLUSIONS

HEART DISEASE, HEART ATTACK, AND STROKE POLICY ONLY: Except for the Healthy Heart and Return of Premium Benefits, this policy provides benefits only for loss due to Heart Disease, Heart Attack, or Stroke which occurs more than 30 days after the Policy Effective Date. This includes conditions or diseases caused or aggravated by or resulting from Heart Disease, Heart Attack, or Stroke or the treatment of Heart Disease, Heart Attack, or Stroke.

Benefits paid for any one person will not exceed the maximum benefits shown in the policy regardless of the number or types of Heart Disease, Heart Attack, or Stroke.

A diagnosis of cardiac arrest is not, by itself, a positive diagnosis of Heart Disease, Heart Attack, or Stroke.

SECTION 5: GENERAL PROVISIONS

ENTIRE CONTRACT; CHANGES: This policy, including the application, Policy Schedule, and any attached riders, amendments, or endorsements, constitutes the entire contract of insurance. No change to this policy is valid until approved and endorsed by one of Our executive officers and attached to this policy. No agent has authority to change this policy or to waive any of its provisions.

CHANGE OF BENEFICIARY: The right to Change of Beneficiary is reserved to the Policyowner and the Policyowner can ask Us to change the Beneficiary at any time. The consent of the Beneficiary or Beneficiaries will not be required in order to change the Beneficiary or to make any other changes in this policy. The Policyowner's request must be in writing and the change must be approved by Us. If approved, it will go into effect the day the Policyowner signs the request. The change will not have any bearing on payments made before We received the request.

TERM: This policy becomes effective at 12:00 noon (Eastern Standard Time) on the Policy Effective Date shown on Your Policy Schedule. Each renewal term ends at 12:00 noon (Eastern Standard Time) on the date to which Your Premium is paid. Renewal dates are determined by mode of payment. Your initial mode of payment is shown on Your Policy Schedule.

PREMIUMS: The first Premium is due on the Policy Effective Date. Each Premium after the first is due on the last day of the term for which the most recent Premium was paid and must be paid to Us at Our Executive Office.

This policy will not be in force until Your application is approved and the first Premium is accepted by Us. If We accept subsequent Premium, this policy will continue in force until the end of the term for which the Premium is due. The amount of the first Premium for the initial mode of payment is shown in the Policy Schedule. The amount of each Premium after the first is based on Your then current mode of payment.

UNEARNED PREMIUM: If the Policyowner dies and the policy is not continued by the covered Spouse as described under the Continuation provision, any proceeds payable to the Policyowner's estate will include premiums paid for any period beyond the end of the policy month in which the death occurred. Unearned premiums shall be paid in a lump sum on a date no later than 30 days after the proof of the Policyowner's death has been furnished to Us.

GRACE PERIOD: If You do not pay a Premium when it is due, You can pay it during the next 31 days. This period is known as the Grace Period. During this Grace Period, the policy will stay in force, but will terminate if You do not pay the Premium by the end of the 31 days.

CANCELLATION OF INSURANCE: The Policyowner may cancel this policy at any time. The Policyowner's request must be in writing and sent to Us at Our Executive Office. Cancellation will become effective on the day We receive the request, or on a later date specified in Your request. In the event of cancellation, we will promptly return the unearned portion of any Premium paid. This will be calculated using the pro-rata portion of any Premium paid. If any claim originated prior to the effective date of cancellation, We will pay the appropriate benefits due. We cannot cancel this policy for any reason other than nonpayment of Premium.

REINSTATEMENT: If this policy terminates because You do not pay the Premium by the end of the Grace Period, You may be able to put Your insurance back in force.

If We or Our authorized agent accept Your Premium and We do not require a reinstatement application, this policy will be reinstated as of 12:00 noon (Eastern Standard Time) on the date We receive the Premium. If We or Our authorized agent require a reinstatement application at the time We accept the Premium, We will issue You a conditional receipt for the Premium. Upon Our receipt and approval of the reinstatement application, this policy will be reinstated as of 12:00 noon (Eastern Standard Time) on the date the reinstatement application is approved. If We do not mail written notice of disapproval of the reinstatement application within 45 days after the date of the conditional receipt, then this policy will automatically be reinstated as of 12:00 noon (Eastern Standard Time) on the 45th day.

The reinstated policy will cover only loss incurred more than 10 days after the reinstatement date. Any Premium accepted in connection with a reinstatement may be applied to a period for which Premium was due, but not to a period of more than 60 days prior to the date of reinstatement.

If an Intensive Care Unit Rider is included in this policy, the rider will not provide benefits for Hospitalization, whether or not in an Intensive Care Unit, which begin prior to the reinstatement date.

We reserve the right to make changes to this policy before We reinstate it. Any changes will be noted on or attached to the reinstated policy. In every other way, Your rights and Our rights will be the same.

CONTINUATION: In the event of the Policyowner's death, the Spouse, if covered under the policy, shall become the Policyowner. We will need proof of the Policyowner's death (a death certificate) in order to make this change.

CONVERSION: If the Policyowner's Spouse is covered under this policy and would lose coverage because of divorce or annulment, or a covered dependent Child would lose coverage because of marriage, attainment of the limiting age, or the Policyowner's death, then Your Spouse and/or Child may convert to a separate policy. A written request for conversion, along with the appropriate Premium, must be sent to Our Executive Office within 60 days after the date coverage would otherwise end. We will issue, without evidence of insurability, an equal or similar policy. The converted policy will be limited by any exclusions which applied under this policy. Additionally, any benefit amounts paid for a person under this policy will be applied to benefit limits under that person's converted policy.

CHANGE IN COVERAGE: If You are diagnosed with Heart Disease, Heart Attack, or Stroke within 30 days following an increase in Your coverage, We will charge Premiums and pay benefits at Your prior level of coverage.

MISSTATEMENTS OF AGE: If any age or date of birth is misstated in the application, benefit amounts will be determined based on the appropriate age at the time coverage was purchased. If, based on the correct ages, We would not have issued this policy or covered certain members of Your family under this policy, then Our only responsibility will be to refund the excess Premium paid.

TIME LIMIT ON CERTAIN DEFENSES: We rely on the statements made in the application when issuing this insurance. After Your insurance has been in force for two years, We cannot deny a claim or void the policy due to a misstatement, except a fraudulent misstatement, made by the applicant in the application.

No claim for loss incurred after two years from the date You become covered under this policy will be reduced or denied on the ground that a disease or physical condition, not excluded by name or specific description, existed prior to the Policy Effective Date.

CONFORMITY WITH STATE STATUTES: Any provision of this policy which, on the Policy Effective Date, is in conflict with the laws of the state in which Your policy was issued, will be amended to conform to the minimum requirements of those laws.

SECTION 6: CLAIM PROVISIONS

NOTICE OF CLAIM: Written notice of a claim must be given to Us within 60 days after the start of a covered loss or as soon thereafter as reasonably possible. Notice given by or on behalf of the Policyowner or Beneficiary to Us at Our Executive Office, or to an authorized agent of the Company, with information sufficient to identify the Policyowner, will be deemed notice of claim to Us.

CLAIM FORMS: When We receive notice of a claim, We will send forms for filing Proof Of Loss. If these forms are not sent within 15 days, You will meet the Proof Of Loss requirements by giving us a written statement of the nature and extent of the loss within the time limit stated in the Proofs Of Loss section.

PROOF OF LOSS: Written Proof of Loss must be furnished to Us at Our Executive Office within 90 days after the loss for which You are seeking benefits. Failure to furnish proof within the time required will not invalidate nor reduce any claim if it was not reasonably possible to give proof within that time, provided such proof is furnished as soon as reasonably possible, and in no event, except in the absence of legal capacity, later than one year from the time proof is otherwise required.

One or more of the following, together with Your written statement or Power of Attorney, may be required as Proof of Loss:

- · an autopsy report;
- a Physician's statement;
- itemized bills for purchases or services rendered;
- Hospital, medical and Physician records;
- completed Company claim forms;
- adoption papers, birth, marriage, or death certificates;
- medical and pharmaceutical receipts; and
- · transportation and lodging receipts.

TIME OF PAYMENT OF CLAIMS: Benefits for any loss covered under this policy will be paid immediately upon Our receipt of due written Proof of Loss.

PAYMENT OF CLAIMS: Benefits will be paid directly to the Policyowner. Any benefits unpaid at the time of the Policyowner's death will be paid in the following order: to any approved assignee, to the Beneficiary, or to the Policyowner's estate.

EXTENSION OF BENEFITS: Termination of the policy shall be without prejudice to any continuous loss which commenced while the policy was in force but the Extension of Benefits beyond the period the policy was in force may be predicated upon the payment of the maximum benefits.

ASSIGNMENT OF BENEFITS: We will not be bound by any assignment of benefits request or authorization form unless We have given Our prior consent.

UNPAID PREMIUM: When a claim is paid, any Premium due and unpaid may be deducted from the claim payment.

PHYSICAL EXAMINATION AND AUTOPSY: We have the right to have You examined as often as reasonably necessary while a claim is pending. We can require an autopsy where allowed by law. Either will be done at Our expense.

LEGAL ACTION: You cannot take legal action against Us for benefits under this policy:

- within 60 days after You have sent Us written Proof of Loss; or
- more than three (3) years from the time written proof is required to be given.

Application To: FAMILY HERITAGE LIFE INSURANCE COMPANY OF AMERICA

Executive Office: P.O. Box 470608, Cleveland, OH 44147

[CardiaCare Plus – Series 5]

IMP	ORTANT: Check	which person is	proposed t	to be the Polic	yowner.	(If no box is checke	ed the Ap	oplicant wi	ll be tl	ne Policy	owne	er.)
	Applicant's Name	e (Please Print: Fi	rst, Middle I	Initial, Last)				☐ Ma ☐ Fen		Age	Da	te of Birth
	Husband or Wife	's Name (If Fami	ly or Marrie	d Couple Cove	rage)			☐ Ma ☐ Fen		Age	Da	te of Birth
Ap	plicant's Address:	: Number & S	treet		City	Co	ounty	S	State		Zip	
Ap	plicant's Phone #			Applicant's	Employe	er's Name						
Ap	plicant's Employe	ee ID (If needed	for billing	purposes)	Husband	l or Wife's Employe	er's Nam	ne (If Fami	ly or N	Married (Coupl	e Coverage)
Be	neficiary's Name	and Address						Relationsl	nip to	Propose	d Poli	cyowner
\overline{Q} .	Has a medical pr	ofessional EVE	R diagnose	ed or treated a	nvone pro	oposed to be covere	d under t	this policy	for an	v of the	folloy	wing?
٤.		r or Mitral Va				ng as there is no o						
	Aneurysm Angina, Angina Angioplasty Aortic Valve Dia Arrhythmia, Dys Atrial Thrombos	sorder srhythmia	Carotid A Cerebrova Cerebrova Chronic K Congestiv	scular Disorde artery Disease ascular Diseas ascular Insuffi Kidney Diseas e Heart Failu	e ciency e (CKD) re	Heart Failure	Arteries	egaly Pac Per Pul Rhe Ste	eumati nosis (er is ry Valve ic Heart of any A	Disea	
	Arteriosclerotic Heart Disease Atherosclerosis Atrial Fibrillation (A-fib) Bradycardia Bundle Branch Block Coronar Coronar Coronar Defibril			Heart Disease Occlusion tor of the Heart	ass Ischemic Heart Disease t Disease Kidney Failure usion Malignant Hypertension Marfan Syndrome			Stro Tac Thr Tra Tric	Stent Insertion Stroke, Mini-stroke Tachycardia Thrombosis Transient Ischemic Attack Tricuspid Valve Disorder Ventricular Fibrillation (V		ler	
Q.	will not be liable benefits will be left. Has a medical	ill not be liable e for any loss t imited to up to s professional EV	for any lose that is cont seven (7) da /ER diagno	s under the portibuted to or ays for confinences	results frements read anyon	the named person(s) rom any of the aborelating to any other be proposed to be	ove listed reason.	d condition	is for	the nam	ed pe	erson(s) and
	Deficiency Synd	If "YES," recor	rd name(s)	of person(s).								
Q.	1 7		•	1	•	ny rider(s) for the na narketing purposes?	1	rson(s).			ΈS	□NO
Q.	Have you ever p	urchased any ot	her insuran	ce with Famil	y Heritag	ge?					YES	□ NO
Q.	Will this coverage If "YES," please				s insuran	nce presently in forc	e?				YES	□NO
[<i>Q</i> . [<i>Q</i> .	Would you like y If "YES," please		•		•					<u> </u>	YES	□NO] _]
		COVERAGE	II		CARE U	NIT COVERAGE	_		PAY	MENT		
	LEVEL	TYPE		LEVEL		ТҮРЕ	I	MODE				
	Elite	Individual		Elite	l	Individual		C Monthly		leart	\$_	
	Preferred Standard	Single Pare Married Co		Preferred Standard		Single Parent Married Couple	Se Ar	emi-Annual		CU	\$_	
	Standard	Family	ouple _	a Standard		Family		imuai 1	T	OTAL	<u> </u>	
E	XECUTIVE OFI	•				<u> </u>	•	follected \$			· -	
	RM H4APP-AR											
				CHECKS MU	ST BE M	O <mark>N RECEIPT</mark> MADE PAYABLE T E AGENT OR LEA				K.		
□A/ of A	merica. It is under	ni-Annual □Ar	nnual prem	nium for the policy will be in	the sur olicy who	m of \$ich has been applied s of the effective da e returned to the app	whi d for wit te shown	ich has bee h Family I	n tend Ieritag	ered as p ge Life I	nsura	nce Compar
•	- •						•					
			_									
IF Y						YOUR POLICY						

IMPORTANT NOTICE: Any person who, with intent to defraud or knowing that he or she is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

best of my knowledge	and belief. I understand that: and no authority to approve the appli	y false statements or misrepresenta	ation. The above representations are true to the tions in this application may result in loss of ny policy provisions; and, no insurance will be						
Date:	Date: Signature of Applicant:								
pertaining to the cover	rage(s) applied for, including any his application the information sup	concerning pre-existing conditions	to the applicant all exceptions and limitations. I hereby certify that I have truthfully and fy that I am a licensed agent in the state where						
Date:	Signature of Ag	gent:	Agent #:						
Si	gned in the city of:	State of:							
	Draft From: .	Checking Savings Thire	AGE LIFE INSURANCE COMPANY d Party						
	•	as Shown on Bank Documents)							
Name of Bank and Bran	nch:								
City:		State	·						
ACH Routing #:(al		ccount #:							
checking/savings accountransaction credited/detsuch time as to afford l	ant at the financial institution listed in error. The authority will re	d above (The Financial Institution), main in effect until Family Heritage Institution a reasonable opportunity	Heritage) to initiate entries to my (our) and, if necessary, initiate adjustments for any is notified by me (us) in writing to cancel it in to act on it. Such writing will be sent by me						
I request that such dedu		on theday of each, and 31st are not available dates)	ch month.						
Date	Signature of Bank Depo	sitor							
AGENT CHECKLIST	Review Application Health Questions Signatures	Did You Collect? ☐ Acknowledgement ☐ Check	Follow Up Actions ☐ Solidify Sale ☐ Collect Referrals						

☐ Deposit Slip (AC only)

☐ Additional Forms

☐ Age Matches Birth Date

☐ Accuracy

FORM H4APP-AR



☐ Field Recruit

☐ Ask for Pre Approach

HEART	DOI I	CVCL	IANCE	FODM

FAMILY HERITAGE LIFE INSURANCE COMPANY OF AMERICA

P.C	D. BOX 47060	08, CI	LEVELAND, (OH 44	1147							
Pol	Policyowner's Name (Please Print: First, Middle Initial, Last)						☐ Male ☐ Female		te of Birth	Age		
Spouse's Name (If Family or Married Couple Coverage)					☐ Male ☐ Female		te of Birth	Age				
Pol	licyowner's A	ddres	s: Number and	Stree	t City	C	ounty	State	Zip		Phone N	umber
Be	neficiary's Na	ame a	nd Address					Relati	onship to the	Policyo	wner	
SEC	CTION 1: TY	PE O	F CHANGE	REQU	JESTED (Check all that	app	oly)					
	Reinstatemen	nt*	Coverage Increase*	Level	Coverage Level Decrease		Add Fam Member(-	Remove Fa	-	☐ Re	move Rider
rej		age cl	nange or reinst		person(s) covered or to be nt based on existing or p					pany re	eserves the r	ight to
DEC			VERAGE		INTENIONIE CADE	TIN	IT COM	EDACE	1	n	A X/N/ITENITE	
	LEVEL	CO	TYPE		INTENSIVE CARE LEVEL	UN	TYI		MOD		AYMENT	
ΠE		□Ir	ndividual		☐ Elite		Individua				Heart	\$
	referred		ingle Parent		☐ Preferred		Single Pa	rent	☐ Semi-A	•	ICU	\$
	tandard	ОΝ	Iarried Couple amily		☐ Standard		Married (Family		☐ Annual		TOTAL	\$
SEC Q.	Has a medic A Heart Mu applicant/pe	al pro urmur	ofessional EVE	R diaş lve Pı	ER(S) TO COVERAG gnosed or treated anyone rolapse is allowable as	pro	oposed to l g as there	oe covered e is no of	d under this po	olicy for that w	any of the two	following?
	Aneurysm Angina, Ang	gina F	ectoris		iovascular Disorder tid Artery Disease		Endocard Enlarged		Cardiomegaly	Myoca Pacem		
	Angioplasty	,		Cere	brovascular Disease		Hardening of the Arteries Heart Attack			rteries Pericarditis Pulmonary Valve Disorder		
	Aortic Valv				brovascular Insufficienc	•			Dlools			
	Atrial Thror					Heart Block, AV Block Heart Failure		DIOCK		sis of any A		
			leart Disease	Cord	nary Artery Disease	Hemorrhage			Stent Insertion		•	
	Atherosclere Atrial Fibril		(A fib)		onary Bypass onary Heart Disease	Ischemic Heart Disease Kidney Failure		sease	Stroke, Mini-		te	
	Bradycardia		(A-110)		onary Occlusion		Malignant Hypertension		ension	Tachycardia Thrombosis		
	Bundle Bran	nch B	lock	Defi	brillator		Marfan Syndrome			Transient Ischemic Attack		
	Cardiac Arr Cardiomyor				rder of the Heart olism			alve Diso ial Infarct			pid Valve D	Disorder ation (V-fib)
		•	"VFS" record		e(s) of person(s)		Wiyocaru	iai iiiaici	non (MI)	v Chun	culai Pioriii	ation (v -110)
	The Comparwill not be	ny wil liable	ll not be liable for any loss t	for an hat is	y loss under the policy f contributed to or result (7) days for confinement	ts fr	om any o	f the abo	ve listed cond			
Q.					iagnosed or treated and Related Complex (ARC		e propose	d to be o	covered under	this po	olicy for A	cquired Immuno
					ne(s) of person(s) y loss under the policy o			for the na	med person(s)	١.		

FORM H4CHG-AR

	Policy # _			
SECTION 4: REMOVING FAMILY MEMBER(S) FROM COVERAGE (Answer all of	the following question	ns.)	
Are you requesting the removal of a family member If YES, please provide a death certificate.	□ YES	□ NO		
Are you requesting the removal of a family member If YES, please indicate the date of divorce:		☐ YES	□ NO	
After removing family members from coverage, are coverage?	there any dependent children who will re	emain under your	☐ YES	□ NO
SECTION 5: FAMILY MEMBERS (List the name	e, relationship, and birthdate of all family	members who will re	main on this p	olicy.)
Name	Relationship (Child, Spouse)	Date of Birth	Remo	ove/Add
IMPORTANT NOTICE: Any person who, with in an application or files a claim containing a false or d SECTION 6: APPLICANT'S STATEMENT I have read, or have had read to me, the completed a understand that:	eceptive statement is guilty of insurance	fraud.		
 For all changes: Any false statements or misrepresentations in th The agent has no authority to approve the applic The Company will notify me of any adjustment 	eation, change the policy, or waive any po			
 For additions and changes in coverage: If I am adding a family member to my cover Company, I have paid the appropriate premium, My existing coverage will remain in effect until If anyone to be covered under the policy is diag Effective Date of an increase in coverage, the in 	and the family member has satisfied the the Company issues a change in coverag nosed with heart disease, heart attack, or	waiting period, if any; ge and a new Coverage a stroke within 30 day	Effective Dat	e; and, ne Coverage
 For reinstatements: Unless the Company disapproves this application or on the 45th day after the date of the conditiona The reinstated coverage will cover loss that reserving reinstatement date and for Intensive Care Unit conditional 	al receipt of my premium payment; and, ults from a covered disease, if any, which	ch is first diagnosed m	ore than 10 da	
AUTHORIZATION: I hereby authorize any legar related facility, insurance company, or the Medica medical history or medical records to Family Herita	l Information Bureau to furnish any inf	formation with respect	to any illness	or accident,

for underwriting purposes. I understand that this authorization is voluntary and I may revoke it at any time by submitting a written revocation to Family Heritage. If I do revoke this authorization, it will not have any affect on any information released before Family Heritage's receipt of the revocation, including any action taken by the individual/entity that received the health information. I further understand that I or my authorized representative may request to see and copy the information described in this authorization and that I am entitled to a signed copy of this authorization. I acknowledge that unless an earlier date is specified under applicable law, this authorization will expire 90 days from

Signature of Applicant:

FORM H4CHG-AR

the date signed.

Date:

AUTHORIZATION TO HONOR DEDUCTIONS DRAWN BY FAMILY HERITAGE LIFE INSURANCE COMPANY Draft From: ☐ Checking ☐ Savings ☐ Third Party Account in the name of: (Print Name as Shown on Bank Documents) Name of Bank and Branch:_____ City:_____State:____ ACH Routing #:_____ __ __ Account #:_____ (always 9 digits) I (we) hereby authorize Family Heritage Life Insurance Company of America (Family Heritage) to initiate entries to my (our) checking/savings account at the financial institution listed above (The Financial Institution), and, if necessary, initiate adjustments for any transaction credited/debited in error. The authority will remain in effect until Family Heritage is notified by me (us) in writing to cancel it in such time as to afford Family Heritage and The Financial Institution a reasonable opportunity to act on it. Such writing will be sent by me (us) to Family Heritage at the Executive Office in Cleveland, Ohio. I request that such deductions be drawn from my account on the day of each month. (Note: the 29th, 30th, and 31st are not available dates) Date_____Signature of Bank Depositor_____

FAMILY HERITAGE LIFE INSURANCE COMPANY OF AMERICA

Executive Office: P.O. Box 470608, Cleveland, Ohio 44147

SPECIFIED DISEASE COVERAGE Heart Disease, Heart Attack, and Stroke Policy

THIS POLICY PROVIDES LIMITED BENEFITS.
BENEFITS PROVIDED ARE SUPPLEMENTAL AND ARE NOT INTENDED TO COVER ALL MEDICAL EXPENSES.

OUTLINE OF COVERAGE

Policy Form H4POLRAR

This coverage is designed only as a supplement to a comprehensive health insurance policy and should not be purchased unless you have this underlying coverage. Persons covered under Medicaid should not purchase it.

PLEASE READ YOUR OUTLINE OF COVERAGE CAREFULLY

This outline of coverage provides a very brief description of the important features of your coverage. This is not the insurance contract and only the actual policy provisions will control. The policy itself sets forth in detail the rights and obligations of both you and your insurance company. It is, therefore, important that you READ YOUR POLICY CAREFULLY!

SPECIFIED DISEASE – HEART DISEASE, HEART ATTACK, & STROKE COVERAGE

Specified disease coverage is designed to provide, to persons insured, restricted coverage paying benefits ONLY when certain losses occur as a result of specified diseases. Coverage is not provided for basic hospital, basic medical-surgical, or major medical expenses.

DESCRIPTION OF BENEFITS

FIRST OCCURRENCE BENEFIT: \$1,000/\$2,000/\$3,000 when you are diagnosed for the first time, while covered under the policy, as having had a heart attack or stroke. **This benefit is not payable for a diagnosis of heart disease.** This benefit is payable only once per covered person, regardless of the number of times the covered person is diagnosed with a heart attack or stroke. This benefit will be paid even when a heart attack or stroke is diagnosed after your death.

HOSPITALIZATION BENEFIT: \$150/\$300/\$450 for each day you are hospitalized as an inpatient for the treatment of heart disease, heart attack, or stroke. This benefit will be calculated based on the number of days the hospital charges you for room and board. If you receive treatment in a U.S. Government Hospital, this benefit will be calculated based on the number of days you are hospitalized as an inpatient.

AMBULANCE BENEFIT: Charges up to \$200/\$400/\$600 per one-way trip, if a licensed surface or air ambulance service transports you to or from a hospital where you are hospitalized as an inpatient for the treatment of heart disease, heart attack, or stroke. This benefit is limited to two one-way trips per hospitalization.

PLEASE RETAIN THIS FOR YOUR RECORDS

HEART TRANSPLANT BENEFIT: \$50,000/\$100,000/\$150,000 if, because of heart disease or heart attack, your heart can no longer adequately function and you are at risk of dying and as a result you receive a human heart transplant. This benefit will be paid no more than once for any covered person. This benefit is not payable for the replacement of a human heart with a non-human, mechanical, or artificial heart.

SURGERY AND ANESTHESIA BENEFIT: \$200/\$400/\$600 for surgery and anesthesia. The surgery must be performed by a doctor to treat or diagnose heart disease, heart attack, or stroke.

This benefit will also pay \$200/\$400/\$600 for each day of hospitalization (as an inpatient) necessary to recover from surgery beginning with the day of the surgery. This payment will be made for each such day a hospital charges you for room and board, or if the surgery is performed in a hospital that does not charge for room and board, we will pay for each such day of your hospitalization as an inpatient.

This benefit is payable in addition to the Hospitalization Benefit, but only once per hospitalization. This benefit is limited to \$5,000/\$10,000/\$15,000 per surgery.

PHYSICAL THERAPY BENEFIT: \$30/\$60/\$90 for each day that you receive the services of a registered physiotherapist. This benefit is payable for the same number of days for which you receive benefits under the Hospitalization Benefit, up to a maximum of 30 days per hospitalization.

HEALTHY HEART BENEFIT: \$30/\$60/\$90 for one Cholesterol Screening for each covered person that is performed within the first 12 months following the policy effective date.

This benefit also pays up to a maximum of \$50/\$100/\$150 per calendar year for each covered person who has one or more of the following tests performed:

- \$50/\$100/\$150 for a cardiac Magnetic Resonance Imaging (MRI); and
- \$30/\$60/\$90 for an Electrocardiogram (EKG or ECG), Cardiac Stress Test, Echocardiogram (Echo), Cardiac X-ray, or Computed Tomography.

The above tests must be administered by a medical professional. No diagnosis of heart disease, heart attack, or stroke is required for this benefit to be payable. This benefit is not subject to the 30-day Waiting Period.

TRANSPORTATION BENEFIT: This benefit is payable if you must travel to a hospital that is more than 80 miles one-way from your residence for:

- up to three (3) appointments with a physician concerning your diagnosed heart disease, heart attack, or stroke that occur before treatment begins; or
- anytime you receive covered treatment for your diagnosed heart disease, heart attack, or stroke that is prescribed by your local physician that is not available where you live.

For your coach class airplane, train, or bus fare on a regularly scheduled commercial route to the hospital this benefit pays charges up to \$1,000/\$2,000/\$3,000 per round trip. For travel by automobile this benefit pays 20 cents/40 cents/60 cents for each mile you travel. To determine the mileage, we will measure the distance from where you live to the hospital using the most direct route.

FAMILY MEMBER TRANSPORTATION BENEFIT: This benefit is payable if:

you are eligible for the Transportation Benefit;

- a family member also travels to the hospital; and
- the hospital is more than 80 miles one-way from where the family member lives.

For the family member's coach class airplane, train, or bus fare on a regularly scheduled commercial route to the hospital, this benefit pays charges up to \$1,000/\$2,000/\$3,000 per round trip. For travel by automobile, this benefit pays 20 cents/40 cents/60 cents for each mile the family member travels. To determine the mileage, we will measure the distance from where the family member lives to the hospital using the most direct route. The mileage benefit is not payable if the family member travels in the same automobile with you.

This benefit is limited to one family member making one round trip for each time the Transportation Benefit is paid. "Family member" means your spouse, parent, grandparent, grandchild, brother, sister, or child.

SECOND PARENT TRANSPORTATION BENEFIT: This benefit is payable if the Family Member Transportation Benefit is paid for a parent and a second parent also travels to the hospital under all of the following conditions:

- this is a Family Policy;
- the Transportation Benefit is payable for a covered child; and
- the hospital is more than 80 miles one-way from where the second parent lives.

For the second parent's coach class airplane, train, or bus fare on a regularly scheduled commercial route to the hospital, this benefit pays charges up to \$1,000/\$2,000/\$3,000 per round trip. For travel by automobile the benefit will pay 20 cents/40 cents/60 cents for each mile the second parent travels. To determine the mileage, we will measure the distance from where the second parent lives to the hospital using the most direct route. This mileage benefit is not payable if the second parent travels in the same automobile with you. This benefit is limited to a second parent making one round trip for each time the Transportation Benefit is paid.

FAMILY MEMBER LODGING BENEFIT: Charges up to \$50/\$100/\$150 for a family member's lodging in a hotel or motel under the following conditions:

- You are hospitalized as an inpatient for the treatment of heart disease, heart attack, or stroke; and
- Your family member also travels to the hospital that is more than 80 miles one-way from where you and your family member live.

This benefit is limited to payment for one hotel or motel room for each day of your hospitalization, up to a maximum of 60 days for each period of hospitalization.

RETURN OF PREMIUM BENEFIT: This benefit is payable if the policy is kept in force until the return of premium maturity date. You are not required to surrender your policy on the return of premium maturity date to receive this benefit. (The return of premium maturity date is the 20th policy anniversary date or the date when we receive 20 full years of premium and provide 20 full years of coverage, whichever is later.)

The benefit amount is equal to the premiums paid while this policy was in force minus any claims incurred prior to the return of premium maturity date. Premiums paid for any rider will be included in the benefit amount only if that rider is in force on the return of premium maturity date.

For Individual or Single Parent Policies: If the policyowner dies while this policy is in force and prior to the return of premium maturity date, we will pay a benefit amount equal to the premiums paid

while this policy was in force, minus any claims incurred while this policy was in force. We will pay this benefit upon our receipt of proof of the policyowner's death.

For Family or Married Couple Policies: If the policyowner and spouse both die while this policy is in force and prior to the return of premium maturity date, we will pay a benefit amount equal to the premiums paid while this policy was in force, minus any claims incurred, while this policy was in force. We will pay this benefit upon our receipt of proof of the policyowner and spouse's death.

LIMITATIONS AND EXCLUSIONS

Except for the Healthy Heart and Return of Premium Benefits, this policy provides benefits only for loss due to heart disease, heart attack, or stroke. This includes conditions or diseases caused or aggravated by or resulting from Heart Disease, Heart Attack, or Stroke or the treatment of Heart Disease, Heart Attack, or Stroke.

This policy has a 30-day waiting period. No benefits are payable for heart disease, heart attack, or stroke diagnosed within 30 days of the policy effective date.

Benefits paid for any one person will not exceed the maximum benefits shown in the policy regardless of the number or types of heart disease, heart attack, or stroke.

A diagnosis of cardiac arrest is not, by itself, a positive diagnosis of heart disease, heart attack, or stroke.

RENEWABILITY					
This policy is guaranteed renewable for life. Rates may be changed only if changed on all policies of this kind in your state.					
COVERAGE					
Benefit dollar amounts are stated throughout this Outline of Coverage in the following order from left to right: Standard Level/Preferred Level/Elite Level.					
You have applied for the \square Standard \square Preferred \square Elite benefit level.					

PLEASE RETAIN THIS FOR YOUR RECORDS

FAMILY HERITAGE LIFE INSURANCE COMPANY OF AMERICA

P.O. Box 470608, Cleveland, OH 44147, (440) 922-5151

HEART AND ICU CLAIM FORM

Instructions:

- 1. Have the claimant answer all questions, sign and date SIDE 1.
- 2. Have the treating physician complete SIDE 2.

If filing a <u>heart claim</u> submit one claim form for each hospital admission along with all itemized hospital bills, bills from the doctor or surgeon, and diagnostic reports showing the diagnosis of heart disease, heart attack, or stroke.

If filing an <u>intensive care claim</u> submit one claim form for each hospital admission along with a copy of the itemized hospital bill listing the intensive care charges and an ambulance bill, if applicable.

1. Policyowner's	name:			2. Policy num	ber:	
3. Claimant's na						
5. Address:						_
6. Phone #:			7. Da	te of birth:		
8. Relation to Po	olicyowner: 🚨 Self	☐ Spouse	☐ Son	☐ Daughter ☐	Other	
9. Describe illne						
10. Date first co	onsulted physician:			11. Date diagn	osed:	
12. Has the clai	imant ever had this cc	ndition before?	YES	☐ NO If YES, w	nen?	
	g priyololario (illolaa					
14. Name and p	ohone # of family phys	sician:				
15. If Hospitaliz	ed, when? From:	To:		Hospital phone #:		
16. Hospital na	me:				City	
47 11	en 1 1 1 e 4		- "	" 0 D VEO D		State
17. Have you e	ver filed a claim for thi	s condition with	1 Family H	eritage? 🗖 YES 🗖	NO	
						defraud an insurer, or
fraud.	plication or files a c	iaim containin	g raise of	r deceptive staten	ients may i	be guilty of insurance
related facility, i illness or accide America (Family authorization is revoke this auth revocation, inclu- that I or my auth that I am entitle	insurance company, of ent, medical history of the Heritage) or its repre- voluntary and I may re- provization, it will not hauding any action takes the horized representative	ed physician, ror the Medical I record resentative for the evoke it at any ave any affect on by the individual request to fithis authorizat	medical properties for the purpose time by son any informal/entity to see and tion. I acl	ractitioner, hospital in Bureau to furnish a Patient to Family of evaluating clair ubmitting a written ormation released to that received the hocopy the information wouledge that unlike	dinic or of any inform Heritage Lift ins for benefice revocation to before Family alth information described	ther medical or medically attion with respect to any fe Insurance Company or its. I understand that this or Family Heritage. If I do y Heritage's receipt of the attion. I further understand in this authorization and er date is specified under
Signed				Date		
	Patient, Parent (If Child) or Exec	cutor			

IF THE CLAIMANT IS UNABLE TO PROVIDE A SIGNATURE, PLEASE INCLUDE A COPY OF A POWER OF ATTORNEY, LETTER OF EXECUTOR AND/OR DEATH CERTIFICATE.

SUPPLEMENTAL PHYSICIAN'S STATEMENT TO BE COMPLETED BY TREATING PHYSICIAN

1. Has the patient ever been diagnosed with	or treated for heart disease, a	heart attack, or stroke?	☐ YES ☐ NO
If YES, date of first diagnosis:	Date of first	treatment:	
2. List Diagnosis Code(s):	B)	C)	
List reason for hospitalization:			
4. Was the patient ever diagnosed with the al	pove condition prior to this adn	nission? 🗖 YES 🗖 NC)
If YES, when?			
5. Was patient hospitalized solely due to this	condition? ☐ YES ☐ NO		
If YES, name & address of facility:			
Date admitted:	Date discharged:		
6. List any applicable surgical CPT codes:	A) B) _	C)	
7. List any other applicable procedure codes:	A) B) _	C) _	
8. List any specific dates of Intensive Care Ur	nit confinement:		
9. Do you have records of the patient's past m	nedical history? 🗖 YES 🗖 NC)	
10. Has the patient ever been diagnosed with	AIDS/ARC? YES NO	If YES, when?	
Physician's Information:			
Physician's Name:			
Specialty:			
Completed by (please print):		Position/Title:	
Physician's Signature:		Date:	

FAMILY HERITAGE LIFE INSURANCE COMPANY OF AMERICA

Home Office: P.O. Box 470608, Cleveland, OH 44147 • (440) 922-5151 • Fax (440) 922-5223

EXECUTIVE OFFICE USE:	Underwriter:		Policy Number:		
	UNDERWRITING IN	FORMATION REL	.EASE		
In the application for coverage, you Please complete Section I and re establish if coverage can be provided.	eturn it to the Home Office	e. We will submit the	e form to the physic	ian below in	order to
Section I: APPLICANT'S STATEM	MENT				
1) Name of Patient:					
2) Name of treating Physician:					
3) Physician's Address and Phone	Number:				
			()	-	
4) Please describe the identified m	nedical condition in detail:				
5) List last known date of diagnosis	s or treatment regarding the	ne above condition:		nth/year)	
facility, insurance company, or the accident, medical history or medical Heritage) or its representative to may revoke it at any time by submave any affect on any information by the individual/entity that receive request to see and copy the informationauthorization. I acknowledge that days from the date signed.	cal records for the Patient review for underwriting p mitting a written revocation released before Family ed the health information described in this	to Family Heritage Lift urposes. I understand n to Family Heritage. Heritage's receipt of I further understand to authorization and th	fe Insurance Compad that this authorizad If I do revoke this at the revocation, included I or my authorizat I am entitled to	any of Ameriation is volur authorization uding any ac ed represen a signed co	ca (Family ntary and I , it will not ction taken tative may ppy of this
Signed Patient (or Parent if Pa	atient is a Child)	Date			
Section II: PHYSICIAN STATEME	ENT (please complete th	is section regarding r	nationt named abov	(a)	
Please describe the patient's me				·	eded.)
2) When was the patient first treate	ed or diagnosed with the o	described condition?			
3) When was the patient last treate	ed or diagnosed with the d	lescribed condition?			
4) Has the patient been prescribed	medication AND/OR a me	edical device to treat th	ne condition?	☐ YES	□ NO
5) When was the patient first AND	last seen by you?				
6) List the name AND phone numb	per of the referring physici	an:			
Physician's Signature			Date		
			I		

FORM H4UIR-AR

America

Company Tracking Number: H4ARPOL

TOI: H071 Individual Health - Specified Disease - Sub-TOI: H071.002 Dread Disease

Limited Benefit

Product Name: Individual Specified Disease (Heart/Stroke) Policy

Project Name/Number: /

Supporting Document Schedules

Item Status: Status

Date:

Satisfied - Item: Flesch Certification Approved-Closed 09/27/2011

Comments:

Form AR-GUAR (attached - approved by the Department on 8/6/1999 & later revised with required updates) is the form issued to all Arkansas policyholders pursuant to Rule & Regulation 49.

Form AR-LTR (attached - approved by the Department on 8/6/1999) is our Consumer Information Notice and will be issued to all Arkansas policyholders.

The Flesch Readability Certification is attached.

The Certification for Rule & Regulation 19 is attached.

Attachments:

Ar-guar.pdf

AR-LTR.pdf

Readability Certificate.pdf

Rule & Regulation 19.pdf

Item Status: Status

Date:

Bypassed - Item: Application Approved-Closed 09/27/2011

Bypass Reason: The application for this policy can be found under the Form Schedule tab.

Comments:

Item Status: Status

Date:

Satisfied - Item: Health - Actuarial Justification Approved-Closed 09/27/2011

Comments:

Attachment:

AR Memorandum.pdf

Item Status: Status

Date:

SERFF Tracking Number: FHLA-127619145 State: Arkansas

Filing Company: Family Heritage Life Insurance Company of State Tracking Number: 49746

America

Company Tracking Number: H4ARPOL

TOI: H071 Individual Health - Specified Disease - Sub-TOI: H071.002 Dread Disease

Limited Benefit

Product Name: Individual Specified Disease (Heart/Stroke) Policy

Project Name/Number:

Bypassed - Item: Outline of Coverage Approved-Closed 09/27/2011

Bypass Reason: The Outline of Coverage for this policy can be found under the Form Schedule tab.

Comments:

Item Status: Status

Date:

Satisfied - Item: Cover Letter Approved-Closed 09/27/2011

Comments: Attachment:

Cover Letter.pdf

Item Status: Status

Date:

Satisfied - Item: Sample Policy Schedule Approved-Closed 09/27/2011

Comments:

Attachment:

Policy Schedule.pdf

LIMITATIONS AND EXCLUSIONS UNDER THE ARKANSAS LIFE AND HEALTH INSURANCE GUARANTY ASSOCIATION ACT

Residents of this state who purchase life insurance, annuities or health and accident insurance should know that the insurance companies licensed in this state to write these types of insurance are members of the Arkansas Life and Health Insurance Guaranty Association ("Guaranty Association"). The purpose of the Guaranty Association is to assure that policy and contract owners will be protected, within certain limits, in the unlikely event that a member insurer becomes financially unable to meet its obligations. If this should happen, the Guaranty Association will assess its other member insurance companies for the money to pay the claims of policy owners who live in this state and, in some cases, to keep coverage in force. The valuable extra protection provided by the member insurers through the Guaranty Association is not unlimited, however. And, as noted in the box below, this protection is not a substitute for consumers' care in selecting insurance companies that are well managed and financially stable.

DISCLAIMER

The Arkansas Life and Health Insurance Guaranty Association ("Guaranty Association") may not provide coverage for this policy. If coverage is provided, it may be subject to substantial limitations or exclusions and require continued residency in this state. You should not rely on coverage by the Guaranty Association in purchasing an insurance policy or contract.

Coverage is NOT provided for your policy or contract or any portion of it that is not guaranteed by the insurer or for which you have assumed the risk, such as non-guaranteed amounts held in a separate account under a variable life or variable annuity contract.

Insurance companies or their agents are required by law to provide you with this notice. However, insurance companies and their agents are prohibited by law from using the existence of the Guaranty Association to induce you to purchase any kind of insurance policy.

The Arkansas Life and Health Insurance Guaranty Association c/o The Liquidation Division 1023 West Capitol Little Rock, Arkansas 72201

Arkansas Insurance Department 1200 West Third Street Little Rock, Arkansas 72201-1904

The state law that provides for this safety-net is called the Arkansas Life and Health Insurance Guaranty Association Act ("Act"). Below is a brief summary of the Act's coverages, exclusions and limits. This summary does not cover all provisions of the Act; nor does it in any way change anyone's rights or obligations under the Act or the rights or obligations of the Guaranty Association.

COVERAGE

Generally, individuals will be protected by the Guaranty Association if they live in this state and hold a life, annuity or health insurance contract or policy, or if they are insured under a group insurance contract issued by a member insurer. The beneficiaries, payees or assignees of policy or contract owners are protected as well, even if they live in another state.

AR-GUAR Rev. 2/04

EXCLUSIONS FROM COVERAGE

However, persons owning such policies are NOT protected by the Guaranty Association if:

- They are eligible for protection under the laws of another state (this may occur when the insolvent insurer was incorporated in another state whose guaranty association protects insureds who live outside that state);
- The insurer was not authorized to do business in this state;
- Their policy contract was issued by a nonprofit hospital or medical service organization, an HMO, a
 fraternal benefit society, a mandatory state pooling plan, a mutual assessment company or similar
 plan in which the policy or contract owner is subject to future assessments, or by an insurance
 exchange.

The Guaranty Association also does NOT provide coverage for:

- Any policy or contract or portion thereof which is not guaranteed by the insurer or for which the owner
 has assumed the risk, such as non-guaranteed amounts held in a separate account under a variable
 life or variable annuity contract;
- Any policy of reinsurance (unless an assumption certificate was issued);
- Interest rates yields that exceed an average rate;
- Dividends and voting rights and experience rating credits;
- Credits given in connection with the administration of a policy by a group contract holder;
- Employers' plans to the extent they are self-funded (that is, not insured by an insurance company, even if an insurance company administers them);
- Unallocated annuity contracts (which give rights to group contractholders, not individuals);
- Unallocated annuity contracts issued to/in connection with benefit plans protected under Federal Pension Benefit Corporation ("FPBC")(whether the FPBC is yet liable or not);
- Portions of an unallocated annuity contract not owned by a benefit plan or a government lottery (unless the owner is a resident) or issued to a collective investment trust or a similar pooled fund offered by a bank or other financial institution);
- Portions of a policy or contract to the extent assessments required by law for the Guaranty Association are preempted by State or Federal law;
- Obligations that do not arise under the policy or contract, including claims based on marketing
 materials or side letters, riders, or other documents which do not meet filing requirements, or claims for
 policy misrepresentations, or extra-contractual or penalty claims;
- Contractual agreements establishing the member insurer's obligations to provide book value accounting guarantees for defined contribution benefit plan participants (by reference to a portfolio of assets owned by a nonaffiliate benefit plan or its trustees).

LIMITS ON AMOUNT OF COVERAGE

The Act also limits the amount the Guaranty Association is obligated to cover. The Guaranty Association cannot pay more than what the insurance company would owe under a policy of contract. Also, for any one insured life, the Guaranty Association will pay a maximum of \$300,000 - no matter how many policies and contracts there were with the same company, even if they provided different types of coverages. Within this overall \$300,000 limit, the Association will not pay more than \$300,000 in health insurance benefits, \$300,000 in present value of annuity benefits, or \$300,000 in life insurance death benefits or net cash surrender values – again, no matter how many policies and contracts there were with the same company, and no matter how many different types of coverages. There is a \$1,000,000 limit with respect to any contract holder for unallocated annuity benefits, irrespective of the number of contracts held by the contract holder. These are limitations for which the Guaranty Association is obligated before taking into account either its subrogation and assignment rights or the extent to which those benefits could be provided out of the assets of the impaired or insolvent insurer.

FAMILY HERITAGE

Life Insurance Company of America
A Southwestern/Great American Company

Dear Insured,

We are here to serve you...

As our policyholder, your satisfaction is very important to us. If you have a question about your policy, if you need assistance with a problem, or if you have a claim, you should contact our Home Office at (440) 922-5222 or write to us at P.O. Box 470608, Cleveland, OH 44147. Should you have a valid claim, we fully expect to provide a fair settlement in a timely fashion.

Should you feel you are not being treated fairly with respect to a claim, you may contact the Arkansas Department of Insurance with your complaint.

To contact the Department, write or call:

Consumer Services Division Arkansas Insurance Department 1200 W. 3rd Street Little Rock, AR 72201-1904 (501) 371-2640 or 1-800-852-5494

(440) 922-5222

FAX: (440) 922-5223

STATE OF ARKANSAS READABILITY CERTIFICATION

COMPANY NAME: Family Heritage Life Insurance Company of America

I hereby certify that Policy Form H4POLRAR meets the minimum reading ease score on the Flesch Reading Ease Test and that it complies with the requirements of ACA 23-80-206, cited as the Life and Accident and Health Insurance Policy Language Simplification Act.

la acomo
dun to ell
Signature
Henry G. Grendell
Name
Vice President & General Counsel
Title
September 6, 2011
Date



Certification of Compliance with Rule and Regulation 19

I hereby certify that this submission (Form H4POLRAR, et al) meets the provisions of Rule and Regulation 19 as well as all applicable requirements of the Arkansas Insurance Department.

Aun Dodl
Signature
Henry G. Grendell
Name
Vice President & General Counsel
Title
September 6, 2011

P.O. Box 470608 • Cleveland, Ohio 44147

(440) 922-5200

Date

FAX: (440) 922-5201



Submitted via SERFF

September 8, 2011

Rosalind Minor Arkansas Insurance Department 1200 West 3rd Street Little Rock, AR 72201-1904

RE: Family Heritage Life Insurance Company of America NAIC # 77968

New Policy & Rate Filing – Individual Heart/Stroke Policy

Form Number: H4POLRAR, et al

Dear Ms. Minor:

Family Heritage Life Insurance Company of America would like to submit the following forms and rates for your review and approval:

Form Number	<u>Description</u>		
H4POLRAR	Heart/Stroke Policy		
H4APP-AR	Application		
H4CHG-AR	Policy Change Form		

H4CHG-AR Policy Change Form H4OOCRAR Outline of Coverage

H4CLM-AR Claim Form

H4UIR-AR Underwriting Information Release

The following forms were approved by the Department on 9/7/2010 and will also be used with this policy.

FORM I8RID-EAR Intensive Care Unit Rider

FORM C8AOC-ST Acknowledgement of Coverage

This individual heart/stroke policy will be marketed primarily on a direct basis through licensed agents. The applicant will have a choice of three benefit plans, Standard, Preferred or Elite. Benefit dollar amounts are stated throughout the policy in the following order from left to right: Standard Level/Preferred Level/Elite Level. The policy issued will include only the benefit amounts for the selected plan.

The question on the application regarding policy issue via the internet is variable and may or may not appear on the application that is eventually printed.

(440) 922-5200 FAX: (440) 922-5223

Rosalind Minor Arkansas Insurance Department Page 2

Included in this filing are the following:

- This cover letter;
- Each of the referenced forms;
- An actuarial memorandum and premium rates for the policy;
- A Flesch Certification;
- A Certification of Compliance with Rule & Regulation 19; and
- Copies of previously approved forms we issue to satisfy Rule & Regulation 49 and the Consumer Information Notice requirement.

The filing fee is being submitted via EFT.

If you have any questions or require any additional information, please contact me at (440) 922-5156 or via e-mail at kim.scott@familyheritagelife.com. Thank you for your assistance with this filing.

Sincerely,

Kim Scott

Compliance Analyst



POLICY SCHEDULE

Policyowner:	Agent:	

John Doe 123 Main Street Apartment # 109 Anytown, Anystate 12345 Joseph Smith

Policy Number: 123456-7

Policyowner's Spouse: Jane Doe Policy Effective Date: October 1, 2011 Payment Mode Selected: Monthly

Coverage				Semi-	
Effective			Monthly	Annual	Annual
<u>Date</u>	Coverage Description		Premium	<u>Premium</u>	<u>Premium</u>
10/01/2011	CardiaCare Plus Series 5- Family - Preferred		\$50.00	\$300.00	\$600.00
		Total	\$50.00	\$300.00	\$600.00

You have chosen the **Automatic Payment Option**. Your monthly deductions will begin on 10/15/2011.

IMPORTANT: EXCLUSION INFORMATION

If you have answered any of the health questions on the application "YES", your coverage may include certain exclusions. A copy of your application is included with the enclosed policy for your review.

Executive Office Use:

C4WEL-OH H4POLRST H4CLM-ST P1PRI